



# 19th annual

MISSISSAUGA CONVENTION CENTRE  
WWW.AMAZEYOURCUSTOMER.COM

# CUSTOMER SERVICE CONFERENCE

MAY 11<sup>TH</sup> - 13<sup>TH</sup>, 2016

Culture of Service

**TOGETHER WE'RE BETTER**

## Conference Registration Form

### Attendee #1 Information:

Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone: \_\_\_\_\_

### Attendee #2 Information:

Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone: \_\_\_\_\_

### Attendee #3 Information:

Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone: \_\_\_\_\_

### Attendee #4 Information:

Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

E-mail: \_\_\_\_\_

Phone: \_\_\_\_\_

All prices are in CAD, plus applicable taxes.  
10% discount for groups of 3 or more.

Member  
Early Bird\*

Public & Not-for-Profit  
Sector Rate

Non-Member  
Rate\*\*

	Member Early Bird*	Public & Not-for-Profit Sector Rate	Non-Member Rate**
2 Contact Centre Tours (May 11)	<input type="checkbox"/> \$199.00	<input type="checkbox"/> \$199.00	<input type="checkbox"/> \$249.00
One-Day Conference (May 12)	<input type="checkbox"/> \$549.00	<input type="checkbox"/> \$549.00	<input type="checkbox"/> \$789.00
One-Day Conference (May 13)	<input type="checkbox"/> \$549.00	<input type="checkbox"/> \$549.00	<input type="checkbox"/> \$789.00
Two-Day Conference (May 12&13)	<input type="checkbox"/> \$899.00	<input type="checkbox"/> \$899.00	<input type="checkbox"/> \$1,299.00

\*Early bird rate expires March 7, 2016 | \*\*Non-member Passes include a 1-year CSPN Individuals Membership

Registered By: \_\_\_\_\_

Promo Code: \_\_\_\_\_

Contact Name & Title: \_\_\_\_\_

Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_

City/Town: \_\_\_\_\_

Province/State: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

For Credit Card Payments, please complete attached Authorization Form. For Invoicing, please contact us.

Please email or fax your Registration and Credit Card Authorization forms to [info@myCSPN.com](mailto:info@myCSPN.com) or 905-940-1278 - Secure Fax  
Thank you!



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## Credit Card Authorization

Head Office: 25 Royal Crest Court, Unit 5, Markham, Ontario, L3R 9X4  
Tel: 905-477-5544

The completion and the signing of this document by the cardholder authorize Cutting Edjj Consulting Ltd.  
(on behalf of CSPN) to process the following payment on my credit card.

**Please Print:**

Company Name:

**Payment Option (please check):**

Master Card

Visa

Total amount to be charged:

Name on Credit Card:

Phone Number of Card Holder

Card Number

Card Expiration Date

Please email or fax your Registration and Credit Card Authorization forms to  
[info@myCSPN.com](mailto:info@myCSPN.com) or 905-940-1278 (Markham) – Secure Fax

If you must cancel your registration, please do so in writing ([info@myCSPN.com](mailto:info@myCSPN.com)) or by contacting us at 905-477-5544. A cancellation fee of \$100 per registration applies until March 31st, 2016. No refunds will be issued after March 31st, 2016. There is no charge for transferring your registration to someone you know - please contact us at [info@myCSPN.com](mailto:info@myCSPN.com) or at 905-477-5544.

CSPN reserves the right to make changes in programming and speakers, or to cancel if enrollment criteria are not met, or when conditions beyond our control occur. Every effort will be made to contact each person enrolled if the conference is cancelled and 100% registration fees will be refunded.

If you have any questions, please feel free to contact us at 905-477-5544 or [info@myCSPN.com](mailto:info@myCSPN.com)

Thank you!